

NISACHON PHOKHACHANG

MEDICAL UNDERWRITER

CONTACT

- 098-9125991
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- Bangkok, Thailand

SKILLS

Highlight Skills

- Customer service
- Effective Communication
- Case management
- Attention to Detail
- Medical Record Review
- Interdisciplinary Collaboration
- Nursing Consultation

Computer Skills

- Microsoft Office
- Adobe photoshop
- Video editing (Adobe Premier pro , Final cut pro)

EDUCATION

Bachelor Degree

Faculty of Nursing Thammasat University

2017 - 2021

LANGUAGES

- Thai - Native speaker
- English - Good working knowledge

PROFILE

A registered nurse in hospital with 2 years experience (8 months for hospital and IPD nurse and 4 months for out patient of surgery department). I bring experience in customer service, communicated with life insurance carriers and brokers about complex client medical files, Clarified medical diagnoses, diagnostic tests (EKG, CT scans, pathology reports). Currently looking for a new career opportunity to work in a progressive and good environment

WORK EXPERIENCE

Registered Nurse

Bangpakok 9 international hospital - Cohort 2021-2022

- Provides nursing care to patients with coronavirus disease 2019 (COVID-19). Monitor assigned patient, updating information on vital signs and treatment progress
- Documents data related to patients care, including assessment result, interventions, medications, patient responses or treatment record.
- Assess patient conditions, ordering and evaluating diagnostics tests as needed
- Maintaining standards of safety and precaution.

Registered Nurse

BNH Hospital - OPD Surgery 2022-2023

- Collaborated with physicians to assess patients and deliver appropriate treatment.
- Administered medications via oral, IV and intramuscular injections and monitored
- Collected blood and other laboratory specimens and prepared for lab testing
- Reviewed and assessed medical records, diagnostic tests, and physician reports.
- Actively liaised with the insurance department to secure pre-authorization for surgical procedures, ensuring patients' financial coverage and minimizing delays in care
- Collaborated with the surgical team, patients, and their families to gather and provide the necessary medical documentation required for the pre-authorization process.
- Assisted patients in understanding their insurance coverage and financial responsibilities, contributing to improved patient satisfaction and informed decision-making.