**Mr. Sirichai Lomrattna
31/3 Soi. Watrathsingkorn
 Watphrayakai Bangkaelaem**

**Bangkok 10120
Tel. ( 02 ) 6880478,( 062) 1789195
E-mail: S.lomrattana@gmail.com**

 **Objective:** Work hard, devote and delicate and smart the job and learn a lots of knowledge go on the long life.

**Education:**  Sukhothaithamathiraj University

 Major : Law

 I’m studying this major

 Ramkhomhaeng University

Bachelor of Political Science, 1998

GPA: 2.54

**1.** Tune Insurance Public Company Limited.12/2022-Present

Position: Specialist of Major Claims (Auto)

**Responsibilities**

- Assess the insurance and third party car.

- Order the spare parts

- Recovery the insurance companys

- Do the reports

- Negotiate the unused cars and property

- any assignments from VP.

2. Indara insurance Co.,Ltd 2/2022-12/2022

Position: Deputy Manager

**Responsibilities:**

- Assessing the cars that repair in the workshops and approval in Bangkok.
- Do the reports Such as divided the appraisal job to the subordinate and solve the problem in working.
- Manage the team that sustain the department KPI and anything.
- Coordinate and meeting with the IT that develop the new appraisal program.
- Display how to work the appraisal of E Claim program and appraisal of company program that develop the program.Assessing the cars that repair in the workshops and approval in Bangkok. Do the reports Such as divided the appraisal job to the subordinate and solve the problem in working. Manage the team that sustain the department KPI and anything. Coordinate and meeting with the IT that develop the new appraisal program. Display how to work the appraisal of E Claim program and appraisal of company program that develop the program.

## 3.South east insurance Plc. 3/2017-2/2022

[Position:Deputy Manager](https://www.linkedin.com/search/results/all/?keywords=South%20east%20insurance%20Plc.&sid=.~%3B)

**Responsibilities:**

- Assessing the cars that repair in the dealer garages and workshops and approvemnets
- Look after the Mercedes Benz car that had been begun the Claim process
presentation with the dealer owner and executive and set up the surveyor service process such as dressing and good banner Etc. and approve the repairing and payment process.
- Counter worked the clients that assess their car damages and approval the damage lists of subordinates for the payment at the branch

4. Allianz CP General Insurance PLC 4/2014-1/2017

Position: Assistance department manager

**Responsibilities:**

- Look after the VIP CP clients and CPF group and True leasing group and Hino group and the owner of CP family for assessing the cars and cooperate the cases
- Solving the cases of the foreigner clients
- Assess the car that paint or repair at the dealer garages
- Extend the dealer in some area.
- Improve the image of company that check instead of paper file and assessment get by E-mail and fax. When get the E-mail and fax date and record in the image and approve the quotation date and some of them has been got the severe damage car and dispatch the warning E-mail to the workshop that inform what the step of repair to the company
- Negotiate the recovery from the others company that the clients of them are a fault And my insured become the right. My company are going to get the subrogation.
- Remarking the recovery of others company such as checking the labors and
Spare Parts price and damage of them.
- Meeting the department and propose the opinions dissolve the problem of department.
When the foreigner clients contact the company and get that cooperate the approach of the someone’s responsible its and discuss the clients and describe its.see less

5. Directasia services (Thailand) Co.,Ltd. 4/2013 -4/2014

Position: Claims assessor

**Responsibilities:**

- Inviting the garage that join the garages project of company

- Set up the claims process such as call center, set up the labors cost and spare parts of repairing car and negotiating process with others party , set up the upcountry garages network of company and surveyor all the country and explain the policy condition to customer call center.

- Go to the garage that inspect the damage car and approve the repairing car

- Set up the recovery process.

6. QBE Insurance (Thailand) Co.,Ltd.7/2011-4/2012

Position: Senior claim officer

**Responsibilities:**

- Three subordinates and advice them about car assessment.

- Verifies the survey report and remark to compensate the insured car and third party and Some of them got a doubt and then inspect the evident and witness of accident place.

- Inspects and assesses a severe damage sedan car and truck and pick up car.

- Recover the insurances and third party.

- Inspects the spare parts of car.

- Trains a new staff that know the process of company.

- The meeting with a foreigner manager improve the process.

7. AIOI Bangkok Insurance Company Limited.8/2010-7/2011

Position: Claim Officer

**Responsibilities:**

- Verifies the survey report and remark to compensate the insured car and third party and Some of them got a doubt and then inspect the evident and witness of accident place.

1. - Negotiated the third party at a police station
2. - To assessed a sedan car and truck car and pick up car.
3. 8. Thai Insurance Public Company Limited. 06/2007-8/ 2010
4. Position: Claim Branch Officer

**Responsibilities:**

- Verifies the survey report and remark to compensate the insured car and third party and Some of them got a doubt and then inspect the evident and witness of accident place.

- Assesses a huge damage car and inspects the spare parts of car.

- Informs about theft car Etc.

- Investigates the theft car.

- Introduce the claim branch staff about conclude the claim and investigate method.

- Inspects the evident and witness of claim that remark to cover in the policy

9. AIOI Bangkok Insurance Company Limited. 05/2005-06/2007

Position: Claim Officer

**Responsibilities:**

- Verified the survey report and remark to cover the claim. Some of them got a doubt and then inspect the evident and witness of accident place.

1. - Coordinated a company with a surveyor
2. - Negotiated the third party at a police station
3. - Made the Toyota report that send to the Japanese manager.
4. - Assessed a car.
5. 10. Samaggi Insurance Public Company Limited. 07/2004-02/2005

Position: Repair Car Officer

**Responsibilities:**- Assessed a huge damage car.

- Remarked to compensate the third party

11. South-East Insurance Company Limited.11/2000-03/2004

Position: Service Claim Officer

**Responsibilities**

- Call center

- Inspected the accident place and remark from the Thai traffic law who was it to blame.

- Suggested a customers.

- The notification shift of leader.

**Internship/Seminar:**

- IT Business English at Chalulongkorn University. Period 1 year.

- The Repair a car at Toyota (suwintavong ) . About 1 day.

- The Adjuster and surveyor at The Thailand insurance institution about 1 Month.

- The Contractor All Risk at The Thailand insurance institution about 2 Months.

- The English was finally at AUA Language Center.

#### Computer Skills:

#### - Microsoft Word, Excel, and Power Point

#### - Internet

**Language Skills:**

- Thai - Native language.

- English - Writing Fair, Speaking Fair, and Reading Fair.

Personal Data:

Birth Date: 19 June 1975
Age: 48
Sex: MaleStatus: Married Weight: 67 Kilogram
Height: 168 Centimeter

**Reference :**

* Chadchai Thongsasakulna Position : Motor Claims Director in the Tokiomairnesafety Insurance (Thailand) Company Telephone: 081-9039960
* Ben Asanasan Position: Executive Board Director At the Thailand General Insurance Association. Telephone: 081-2098787