Paschara Ngamkittisongkun

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System Analyst with total 8 years experience of working in non-life insurance companies. Having experience of application development and support. Proficient in SQL, SSIS, and Microsoft Excel.

Professional Experience

Chubb Samaggi Insurance Co. Ltd.   **06/23 - present**
System Analyst

OIC IBS Project. (As an outsource during Jun-Dec 2023)

- Analyze company's business and OIC IBS's specification to find and provide logics to developer team (Indian)
- Provide specification of change request to developer team and verify the correctness of reports
- Upload reports to OIC IBS
- Develop programs to use as workarounds for fixing errors

Kiatnakin Phatra Bank Public Co. Ltd.   **01/23 - 04/23**
Application System Analyst

Application support of IT Operations Team.

- Provide 2nd tier application support for the users
- Provide workaround to the users for pending and small issues
- Contact developer and coordinate with the users when there is any severe problem
- Provide data support as user requests

Aetna Health Insurance (Thailand) Co. Ltd.   **08/15 - 12/22**
Senior System Analyst (Application Support Team)

Application and data analysis support for insurance business.

- Provide application support to the users to maintain good service and experience for the customers and enhance the business
- Provide workarounds and contact vendors (Thai and Hong Kong) for long-term solutions for incidents
- Provide data support for ad hoc or recurring report requests including analysis as needed

IT One Co. Ltd.   **04/09 - 01/15**
Senior Analyst (Solution Delivery Team)

Deliver solutions, mainly web applications developed with C#.Net, to the customers.

- Develop solutions for customers according to the customers' requirement following SDLC Waterfall l Model
- Provide documents of the developed solutions in order to capture the details of the project
- Provide knowledge transferring sessions to the application maintenance team to support the customers after finishing project

Education

Chulalongkorn University   **06/05 - 02/09**
BSc Statistics - 3.47

- Faculty of Commerce and Accountancy
- Major : Information Technology for Business

Key Skills

- SQL
- Microsoft SQL Server Integration Services (SSIS)
- Microsoft Excel (including pivot table and VBA)

Interests

- Data Science/Python programming : Self-learn on my spare time as a topic of self-development
- Trend following investment : Self-learn and apply to my own mutual fund portfolio
- Foreign language (English, Spanish, Chinese, Japanese) : Have regularly practiced as a daily routine for 5 years