

# MATHA TUMRONGSAKPAIBOON

## Senior System Engineer

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### CERTIFICATIONS

#### FutureSkill

- Basic Knowledge for QA and Tester.
- Manual testing and various tools are used to manage the tests.
- Workshop on API and Functional Manual Testing.
- Test Plan Planning Techniques, Test Case Creation, and Test Reporting.
- Automated API Testing with Postman and Newman.

#### Udemy

- ISTQB Foundation Level (CTFL) V4.0 updated 2024
- Certified ISTQB® Test Manager Advanced Level Exam (CTAL-TM)
- Certified ISTQB® Agile Tester Foundation Level Exam
- เขียนโปรแกรมภาษา SQL ระดับเริ่มต้น (Intro to SQL)

### TECHNICAL & SKILLS

#### Testing Tools for tester

- Manual Testing, Automated Testing.

#### Testing Tools:

- JIRA, Postman, Newman

#### Languages:

- Python, SQL

#### Methodologies:

- Agile/Scrum model, Iterative-incremental model, Waterfall model

#### Operating Systems

- Microsoft 365, VMware, Veritas, wireless control systems, Infor systems, Ticket System and Windows Server, Experience in Application support e.g., Oracle System, wave(IPPhone System), POS System

#### Databases:

- Cloud: AWS

#### Skill Communication:

- Strong interpersonal and communication skills
- Adaptable and problem-solving skills (Self-learning)
- Leadership and Teamwork

### EXPERIENCE

#### Current - 2023 System Engineer, Information Technology, Gaysorn Private Equity Co., Ltd.

- Managed and maintained complex network infrastructure for multinational units; introduced internal procedures and processes to optimize departmental functions.
- Designed and implemented automation solutions to optimize system performance.
- Experience in regression testing, performance testing, and user acceptance testing.
- Led troubleshooting efforts to resolve technical issues and minimize downtime;
- Collaborated with cross-functional teams to plan and execute system upgrades.
- Performed regular system audits to ensure security and compliance standards were met.
- Implemented disaster recovery strategies to safeguard critical data and systems and Excellent communication and teamwork abilities.
- Developed and executed test cases to ensure software functionality and performance.

#### 2023 - 2022 Information Technology, Bangkok Mitsubishi HC Capital Co., Ltd

- Implement, support, maintain, and troubleshoot IT infrastructure projects in one or many technologies under Windows, Veritas, and Virtualization Environment.
- Led a team in implementing a new customer relationship management system.
- Provided technical support to end-users and ensured the smooth running of computers, network devices, and printers.
- Other duties include performing first level troubleshooting and supporting for scheduled server backups, system monitoring and reports.
- Monitoring and supervise the operation of IT infrastructure systems (Server, Network and storage) for stable working.
- Coordinated to ensure full cooperation and effective communication with various departments.
- Undertake the analysis of system Problems, identify impacts and propose solutions that meet with business needs.
- Installing and configuring computer hardware, software, systems, networks, printers, and scanners.
- Monitoring and maintaining computer systems and networks.
- Responding in a timely manner to service issues and requests.

#### 2022 - 2019 Data Management and IT Support, Lofis (Thailand) Co., Ltd.

- Provided technical support to end-users and ensured the smooth running of computers, network devices, and printers.
- Troubleshot and resolved end-user application issues, maintained and updated technical support documentation.
- Handled asset management, maintained inventory and liaised with vendors.
- Maintained and monitored office network infrastructure, IT security, and antivirus tools.
- Other duties include performing first level troubleshooting and supporting for scheduled server backups, system monitoring and reports.
- Coordinated to ensure full cooperation and effective communication with various departments.

EDUCATION

Bachelor of Humanities and Applied Arts I (Major in Information Studies).  
University of the Thai Chamber of Commerce (UTCC). 2012-2016

EXPERIENCE

2019 - 2018	<div><div>Personal Assistant, Muang Thai Steel Co., Ltd.</div><div><ul style="list-style-type: none"><li>◦ Cooperating with several teams such as the factory, sales, customer service, and business management makes sure everything runs smoothly.</li><li>◦ Helped with setting up appointments and organizing travel plans for delivering steel.</li><li>◦ Advice on ways to sell things online through the website and line application.</li><li>◦ Coordinating between the factory, sales, customer service, and business management.</li><li>◦ Suggests the idea of creating thorough business reports covering a range of areas, including steel and scrap market revenue analysis and cost optimization for steel services.</li></ul></div></div>
2018 - 2017	<div><div>Database Administrator, Princess Maha Chakri Sirindhorn Anthropology Center (Public Organization)</div><div><ul style="list-style-type: none"><li>◦ Managed and maintained database systems for a large corporation</li><li>◦ Designed and implemented database schemas for optimal performance</li><li>◦ Performed database tuning and optimization to improve query speed</li><li>◦ Provided technical support and training to end users on database usage</li><li>◦ Created documentation for database configurations and procedures</li><li>◦ Collaborated with cross-functional teams to troubleshoot database issues</li><li>◦ Managed the exploration and integration of old books into a newly developed database.</li><li>◦ Attended training sessions on database utilization.</li><li>◦ Improved and coordinated database updates, enriching the resource information.</li></ul></div></div>